





EMERGENCY ASSISTANCE

Cayuga/Seneca Community Action Agency, Inc. (CAP) 
 89 York St.
 315-252-0038
 Hours: M-F, 9am-5pm
 Homeless/at-risk - financial assistance, emergency and temporary housing, case management, employment assistance, crisis intervention, food, utility crisis intervention, emergency transportation.

Chapel House Homeless Shelter 
 36 Franklin St.
 315-255-2060
 Safe, temporary housing for men only. 19 bed shelter.

Domestic Violence Intervention Hotline
 Hotline: 1-800-253-3358
 24-hour hotline, safe temporary shelter, counseling and advocacy.

Sexual Assault Victims Resource (S.A.V.A.R)
 Hotline: 315-252-2112
 Trained certified rape crisis counselors/advocates are on call 24/7 to provide free, confidential support, referral and accompaniment through the process of reporting a sexual assault and seeking appropriate treatment.

The Salvation Army 
 18 E. Genesee St.
 315-253-0319
 Hours: M-F, 9:30am-4pm;
 Sunday, 4:30-6pm
 Food, limited overnight motel accommodations, transportation assistance to shelters in neighboring counties, limited rental assistance.



CAP Domestic Violence Hotline
 315-255-6221
 Trained program advocates are on call 24/7 to provide free, confidential support and services to victims of domestic violence and their loved ones


NATIONAL EMERGENCY HOTLINES


National Domestic Violence Hotline
 1-800-799-7233
 Trained expert advocates are available 24/7 to provide confidential support to anyone experiencing domestic violence or seeking resources and information.


National Sexual Assault Hotline
 1-800-656-4673
 Connect with trained staff members from a sexual assault service provider in your area that offers access to a range of free services 24/7


HOUSING SERVICES


Chapel House Homeless Shelter 
 36 Franklin St., /
 220 Grant Ave. Auburn
 315-255-2060 / 315-255-1144
 Offers 19 bed shelter provides safe, temporary housing for men, age 18 and over.


Unity House of Cayuga County 
 217 Genesee St., Auburn, NY
 315-253-6227
 Provides transitional and permanent housing, respite, rehabilitative and employment services for adults with mental illnesses, developmental disabilities, and/or those in recovery from chemical dependencies.


ARISE 
 21 Lincoln St., Auburn
 315-255-3447
 TTY: 315-282-0762
 Hours: M-F, 8:30am-4:30pm
 HUD Self sufficiency housing program for homeless with disabilities; case management and a housing subsidy for eligible individuals and families.

Auburn Housing Authority 
 20 Thornton Ave., Auburn
 315-253-6249
 Hours: M-F, 8:30am-4:30pm
 Promotes quality, affordable housing, economic opportunity, and a living environment free from discrimination; includes Melone Village, Brogan Manor, Olympia Terrace.

Cayuga County Homsite Development Corporation 
 60 Clark St., Auburn
 315-253-8451
 Hours: M-F, 8:30am-4:30pm
 Section 8 Rental Assistance, security deposit loans, owner/renter counseling to prevent eviction, and SRO for Women.

Cayuga/Seneca Community Action Agency, Inc. (CAP) 
 89 York St., Auburn
 315-255-0038
 Emergency and temporary housing. HUD Supportive Housing program with intensive case management services.

Grace House (Substance Use Disorders) 
 58 Osborne St., Auburn
 (315) 253-3998
 An alcohol/drug free residence for men and women as they work on an individualized recovery plan


Cayuga County Department of Social Services 
 160 Genesee St. 3rd Fl., Auburn
 315-253-1011
 If you are homeless and do not have friends and/or family to stay with or are facing eviction the Cayuga county Department of Social Services is the first place you should go for assistance.

CLOTHING

Cayuga/Seneca Community Action Agency, Inc. (CAP) Thrift Shop 
 89 York St. Suite 1, Auburn
 315-255-1703
 Free clothing.

Second Baptist Clothes Closet 
 Free clothing on the 2nd Friday and Saturday of the month 9AM-11AM
 1 N. Herman Ave., Auburn
 315-253-4455

SS. Peter and John Episcopal Church 
 169 Genesee St., Auburn
 Saturday: 10:30AM-12:00PM
 315-252-5721

HEATING ASSISTANCE
Catholic Charities of the Finger Lakes 
 134 E. Genesee St., Auburn
 315-253-2222
 Hours: M-F, 8am-4pm
 Home Energy Assistance Program (HEAP) applications for regular and emergency benefits.

HELP NOW! AUBURN & CAYUGA COUNTY MAP.

MAP SPONSORS

